



ULU HI-TECH

**City and County of Honolulu:
Transportation Demand
Management Software**

Additional Information

February 27, 2025

Questions & Answers

What is the number of users and commuters in systems today?

The City does not have a current TDM platform. Under this project, the selected vendor will deploy a new platform. Please propose user projections based on your experience.

What is the number of employers that participated in the City vanpool program?

The City is currently in the process of relaunching their vanpool program, but when it was active there were a total of 57 vanpools with multiple employers participating. The new program is intended to serve targeted areas on the island where similar transit service does not exist.

What is the number of parking garages?

Currently, the City operates 10 parking facilities that are available to City employees:

- Kapalama Hale Parking Facility
- Civic Center Parking Structure
- Neil Blaisdell Center Parking Garage
- Fasi Municipal Building Parking Garage
- Joint Traffic Management Center (JTMC) Parking Garage
- Chinatown Gateway Plaza Parking Garage
- Harbor Court Parking Garage
- Kukui Plaza Parking Garage
- Marin Tower Parking Garage
- Honolulu Police Department Headquarters Parking Garage

Does the City use Salesforce today?

No.

Is the City TDM program open to the public at large, or is it limited to City employees.

It is open to both the public and City employees.

Can you provide additional information about the Restricted Parking Zone (RPZ) program?

The [RPZ program](#) helps to manage the use of public on-street non-metered parking spaces through permits and signage. Permits can be applied for by residents to ensure access to parking near their homes through the [IPS Permit Management Portal](#). Additional information can be found in the [Revised Ordinance of Honolulu 15-30](#).

Can you confirm if City employees are charged to park at City parking garages?

City employees do pay to park at City parking garages. Some of the parking garages are managed directly by the City, while others are managed by concessionaires. If the parking garage is managed by the City, the fee is paid directly to the City. However, if the parking garage is managed by a concessionaire, the fees are paid to the managing concessionaire. Additional information can be found in the [Revised Ordinance of Honolulu 15-16.5](#).